

# **Gemeinsames Arbeiten mit Lieferanten bezüglich Risiken und Potentialen im Liefernetzwerk**

- Risk Clusters in der Beschaffung bei EADS
- Klassische End Market Risiken in der Aerospace Industrie
- Wie identifiziere ich die wichtigsten Risiken?
- Vertragliche Klauseln

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EADS Corporate Sourcing Strategy and Management

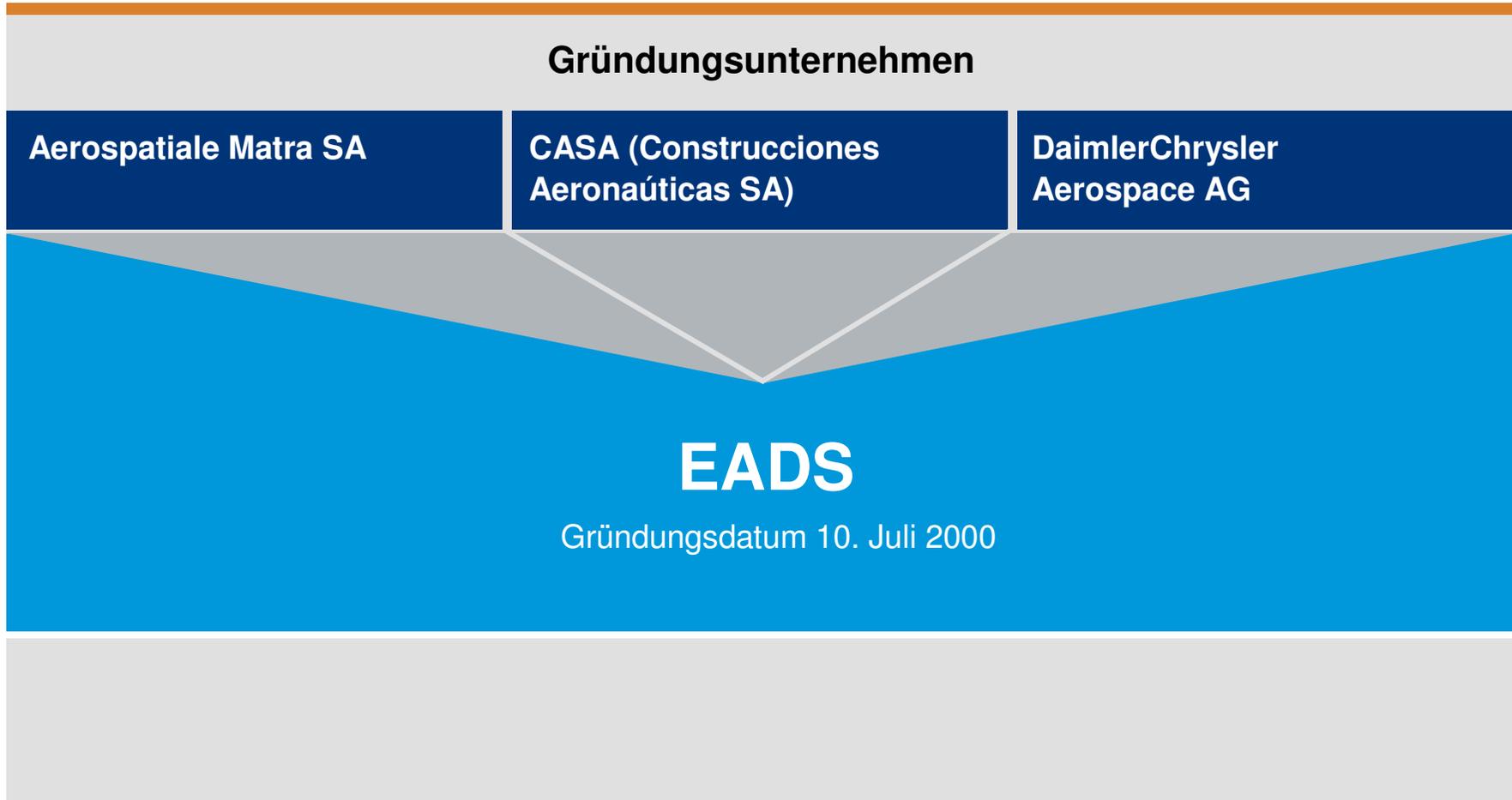
Marcus Evans Risikomanagementtagung, Köln 12.April 2011

# EADS auf einen Blick



# Das Unternehmen

## Gründungspartner



## Vision 2020 (I)



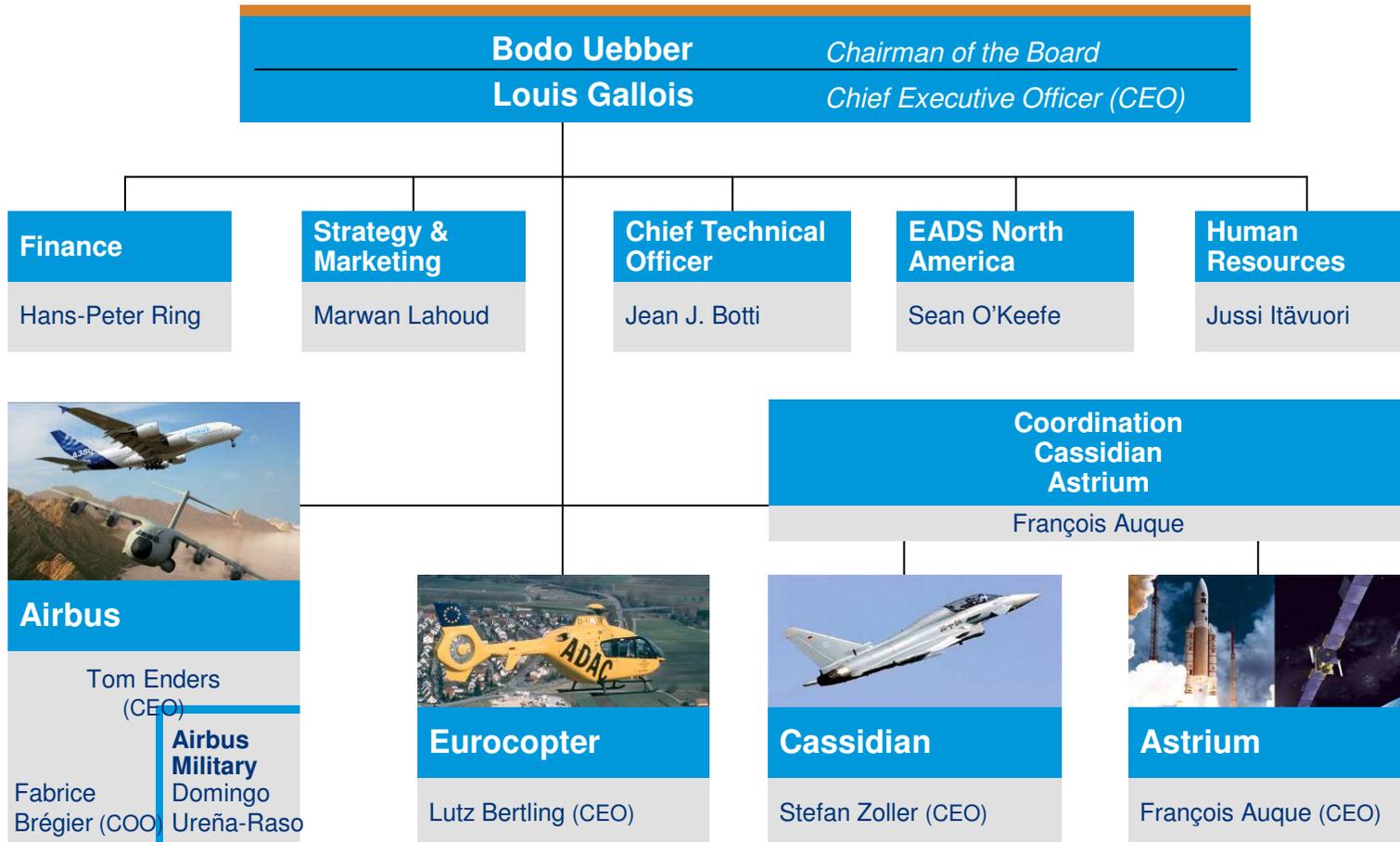
- ☑ **Weltweit führender Anbieter luft- und raumfahrt-technischer Plattformen und Systeme**  
(insbesondere plattformspezifische Architekturen und Systemintegration)
- ☑ **10% EBIT** bis 2015
- ☑ **Konzentration auf das Kerngeschäft**
- ☑ **Ausgeglichenes Umsatzverhältnis – Erlöse von € 80 Mrd.** und 50% Umsatzanteil ausserhalb Airbus bis 2020
- ☑ **Servicevolumen von € 20 Mrd. bis 2020**  
– missionskritischer Servicepartner unserer Kunden
- ☑ **Globalisierung – 40% des Einkaufs und 20% der Mitarbeiter** außerhalb Europas sowie \$ 10 Mrd. Umsatz außerhalb Airbus in den USA
- ☑ Entwicklung zum umwelteffizienten Unternehmen

## Vision 2020 (II)



- ☑ **Langfristige Parität** mit Boeing (Marktanteil 40%-60%)
- ☑ **Ausgewogenes Portfolio** – erfordert externes Wachstum
- ☑ Ausbau des Service-Geschäfts in direkter oder indirekter Verknüpfung mit unseren **Plattformen**; Entwicklung plattformbezogener Systeme
- ☑ **Reduzierung der Abhängigkeit** vom Wechselkurs des Euro gegenüber dem Dollar
- ☑ **Ausbau der Marktpräsenz in den USA** und hervorragende Beziehung zur US-Regierung
- ☑ Sicherung der künftigen **Profitabilität**
- ☑ **Neue Talente gewinnen und halten**: v.a. im Bereich Engineering und Program-Management; Interdisziplinäre Vielfalt sicherstellen; Klare Führung zeigen.

# EADS Managementstruktur (I)



# EADS

In Mill. €



\* Umsatz aus dem Verteidigungsgeschäft in Millionen €

\*\* EADS ist 2009 der weltweit größte Unternehmer für Luft und Raumfahrt

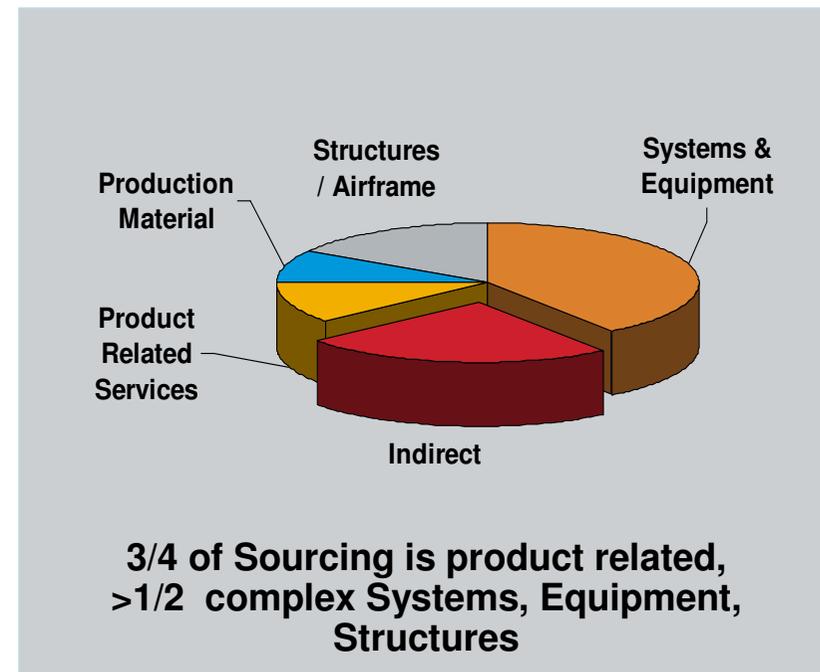
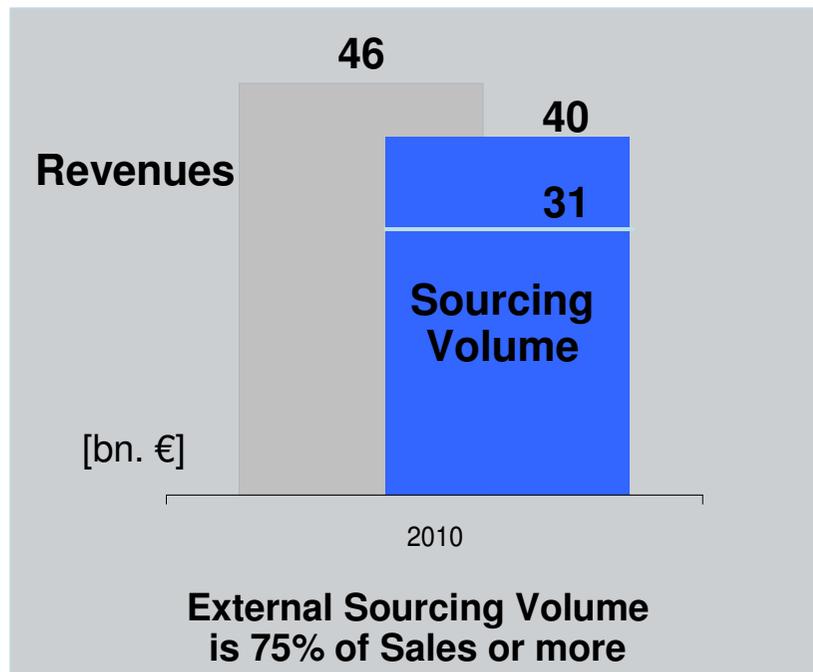
# EADS Divisionen

## Die vier Säulen von EADS



## EADS Sourcing Volume

Divisions developed to high level integrators with strong sourcing content



**Performance is to a large extent determined in the Supply Chain,  
Sourcing is a key lever for EADS success**

# High expectations on Procurement



## EADS Procurement risk map: 4 Clusters



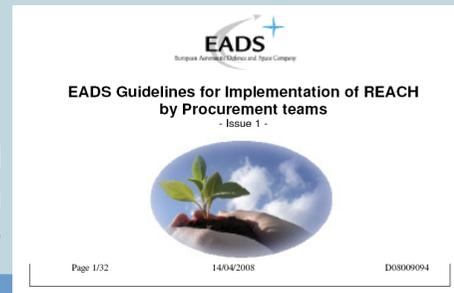
# Cluster 1: Environment / Society

*Supplier*

*Customer*

*Employee*

REACH  
Implementation  
Guideline



## *Environment / Society*

### Risk

- Reputation
- Regulations, e.g. REACH
- Sustainability



### Mitigation

- „Eco-efficient enterprise“ embedded in Vision 2020
- Updated / enriched Procurement Processes, e.g. CSR, REACH, Code of Ethics, Carbon Footprint, ...

# Cluster 2: Employee



Compliance Organisation

*Suppliers*

*Customers*

*Employees*

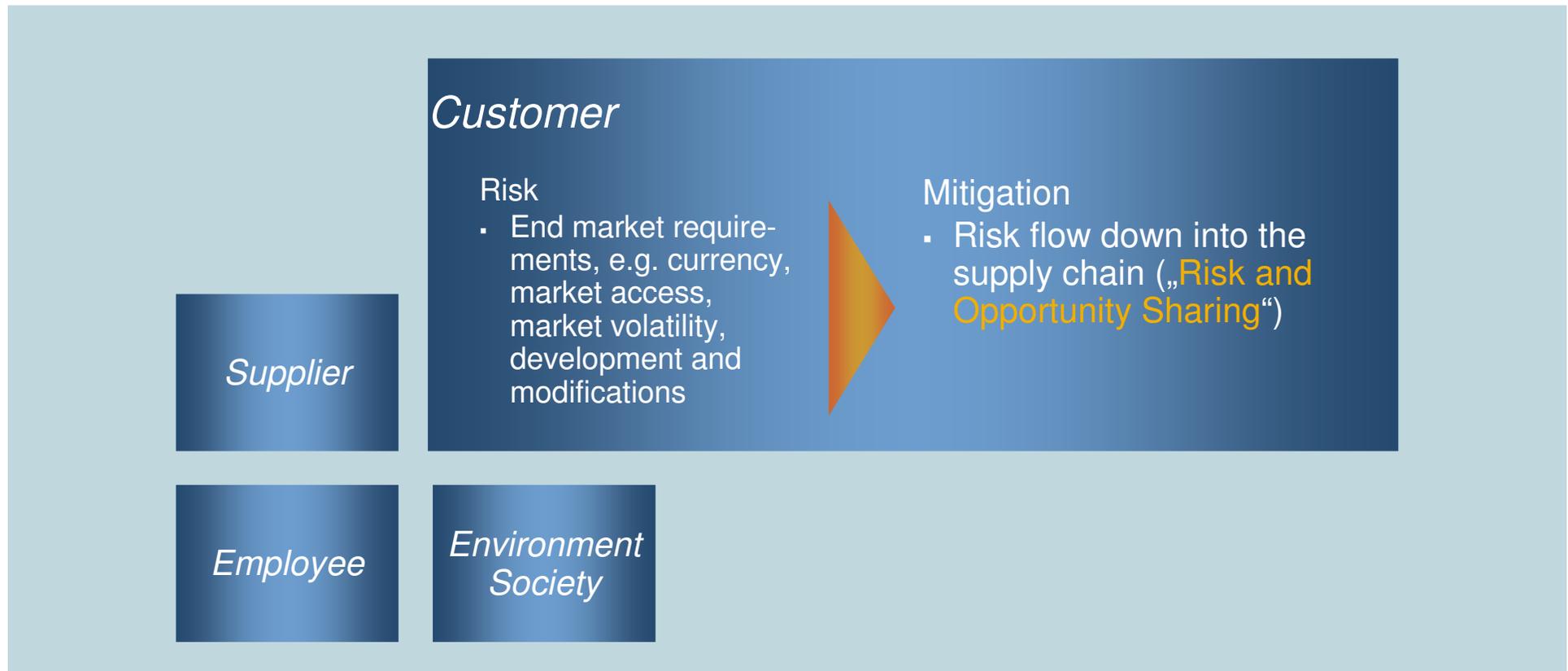
<p><b>Risk</b></p> <ul style="list-style-type: none"> <li>▪ Resources</li> <li>▪ Capabilities</li> <li>▪ Misbehavior</li> <li>▪ Processes</li> <li>▪ Organisation</li> </ul>		<p><b>Mitigation</b></p> <ul style="list-style-type: none"> <li>▪ Procurement Performance Management</li> <li>▪ Procurement Staff Qualification</li> <li>▪ Procurement Processes, Enterprise Risk Management</li> <li>▪ Compliance Organisation</li> </ul>
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*Environment  
Society*

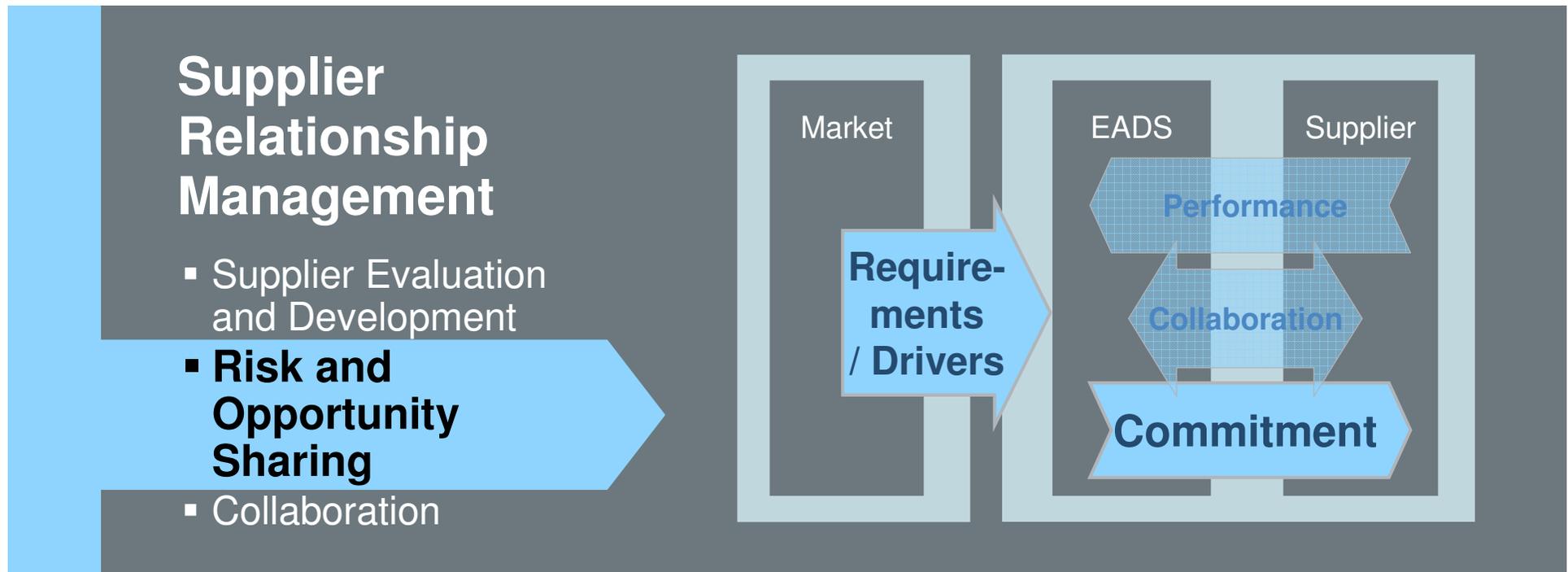
# Cluster 3: Supplier



## Cluster 4: Customer

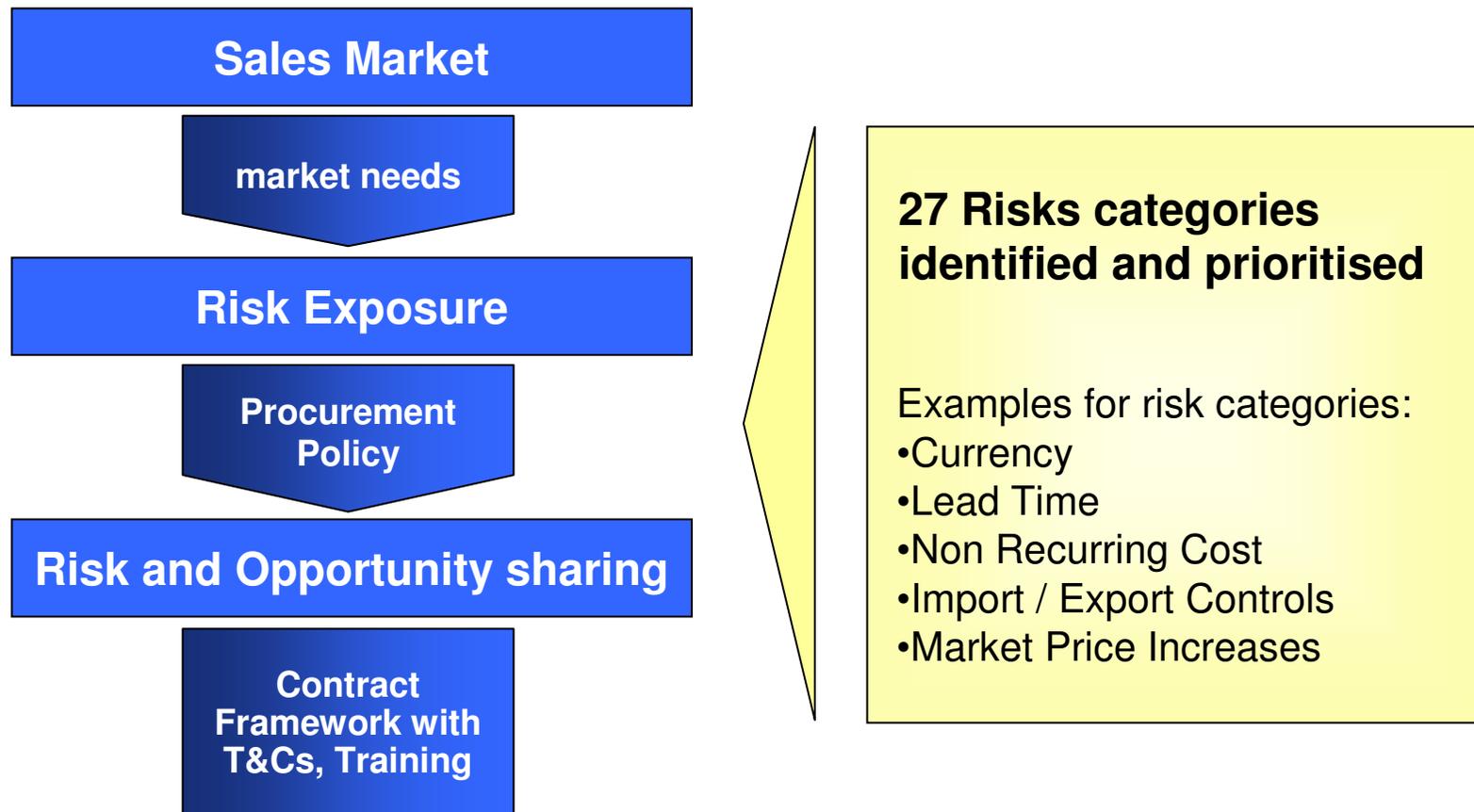


## Risk and Opportunity sharing is part of Supplier relationship management:



**EADS global business perspectives require sharing of end-customer market opportunities and risks with suppliers**

# Risk and Opportunity Sharing: -Strategy development process-



**EADS global business perspectives require sharing of end-customer market opportunities and risks with suppliers**

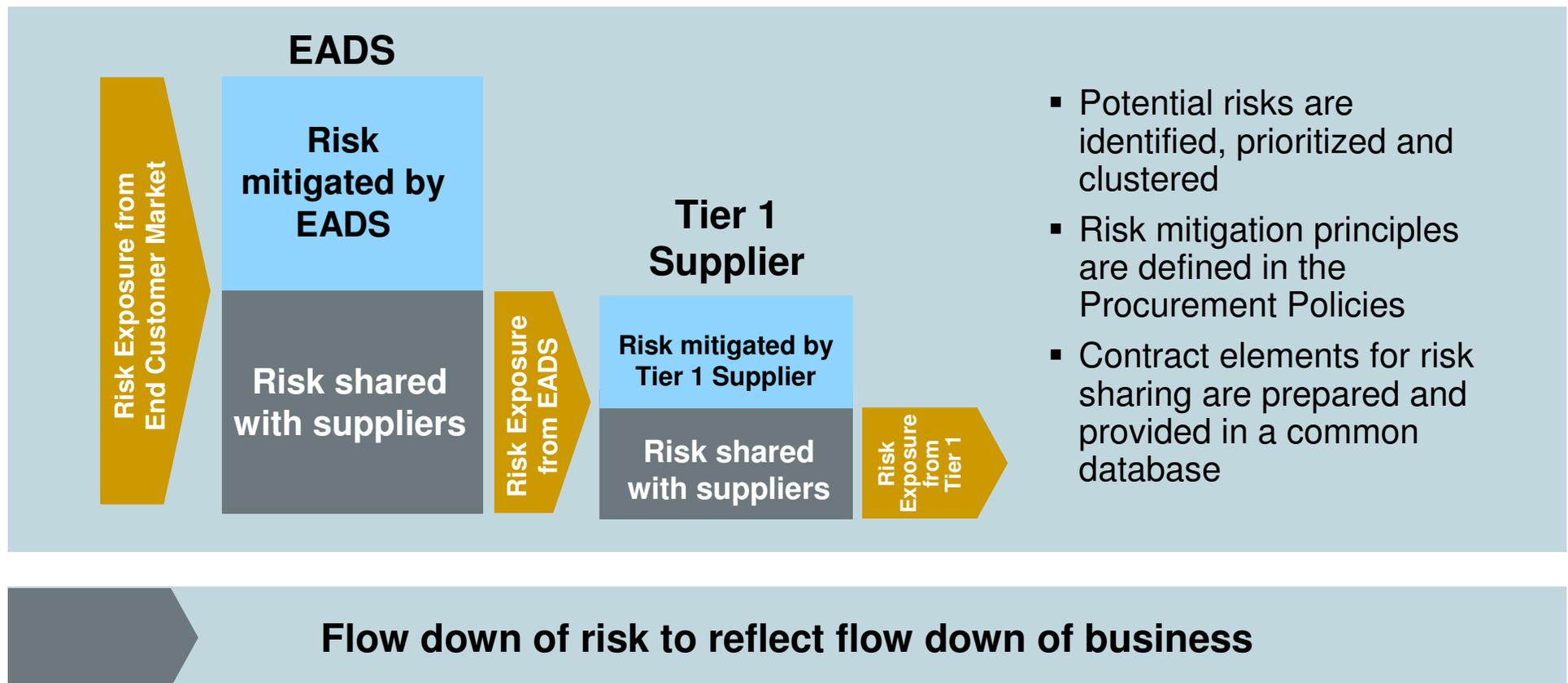
# Risk & Opportunity Sharing

## Examples of risk sharing with suppliers

Flow down	Non Recurring Costs	Order Volume and Mix	Currency	Global Sourcing
<b>Sales Market</b>	Development efforts for new programs	Volatility of demand	Exchange rates	Market access
<b>Risk Exposure</b>	NRC risk for development and modifications	Stock over- or under run	Currency risks	Loss of opportunities, obligations
<b>Risk Prevention, Risk &amp; Opportunity Management</b>	Suppliers bear their NRC investments	Flexible delivery schedules	Natural Hedging	Local supplier engagement

## Risk & Opportunity Sharing

Common system for flow down of risk and opportunity to suppliers implemented across EADS



## Risk and Opportunity Sharing: Risk elements

### 27 EADS Risk Sharing Elements cover a wide range of topics:

- 1) Compliance with commercial requirmts.
- 2) Risk Management capability
- 3) Repair capabilities customer support
- 4) Non Recurring Cost
- 5) Lead time
- 6) Order volume and -mix requirmt. changes
- 7) Termination of contract
- 8) Management vision
- 9) Import /export control
- 10) Technological competitiveness
- 11) Design price competitiveness
- 12) Competition and manufacturing cost
- 13) Currency risk
- 14) Market price increases
- 15) Offset
- 16) Obsolescence
- 17) Environmental responsibility
- 18) Warranty and liability
- 19) Modification cost
- 20) Market orientation
- 21) Intellectual Property Rights
- 22) Liquidated damages
- 23) Delay in development
- 24) Product liability insurance
- 25) Parent company guarantee
- 26) Social Regulation Risk
- 27) Applicable Law

# How to identify most significant risks:

- Process steps:**
- 1: Identify potential risk elements**
  - 2: Estimate Probability and Severity**
  - 3: Select most important risks**
  - 4: Brainstorm on root causes**
  - 5: Identify mitigation actions**
  - 6: Recheck complete assessment**
  - 7: Reassess regularly and monitor progress on mitigation actions**

- P (Probability)**
- 1: Very Unlikely
  - 2: Unlikely
  - 3: May happen
  - 4: Likely
  - 5: Very likely
  - 6: Almost Certain
  - 7: Certain

- S (Severity)**
- 1: No relevance
  - 2: Insignificant
  - 3: Minor
  - 4: Serious
  - 5: Very serious
  - 6: Almost Catastrophic
  - 7: Catastrophic

Probability x Severity = Risk Importance

Risk	P	S	Root causes	Potential actions for mitigations
<b>Non Recurring Cost</b> The risk of a supplier not being committed to bear Non Recurring Cost (NRC)	6	6	<ul style="list-style-type: none"> <li>•Not enough market opportunities/forecasts accuracy to amortize NRC;</li> <li>•Suppliers not educated to bear NRC</li> </ul>	<ul style="list-style-type: none"> <li>•Risk to be shared contractually; to be negotiated very early in the Sourcing</li> <li>•Get the Supplier early involved in the design phase and negotiate shared risks/opportunities</li> </ul>

# Risk assessment: Example

Type	Nb	Title	Prob. (1-7)	Severity (1-7)	Root causes	Potential actions for mitigations
COMMERCIAL	1	<b>Compliance with commercial requirements</b> The risk that a supplier is not committed to reduce its costs in order to deliver a product/service at the market price.	4	5	Lack of precise specs.; monopolistic situation ...	Contractual : fix prices, limit "modification" clauses Precise functional specifications
	2	<b>Non Recurring Cost</b> The risk of a supplier not being committed to bear Non Recurring Cost (NRC)	6	6	Not enough market opportunities/forecasts accuracy to amortize NRC; Suppliers not educated to bear NRC	Risk to be shared contractually; to be negotiated very early in the Sourcing; Get the Supplier early involved in the design phase and negotiate shared risks/opportunities
	3	<b>Design price competitiveness</b> The risk of a supplier is not committed to be price competitive in regard to design techniques	6	7	Monopolistic situation	Contractual obligation + annual benchmark ; negotiate fix unit elements prices and % (overhead, project management, logistic...)
	4	<b>Competition and manufacturing cost</b> The risk of a supplier is not committed to be price competitive in regard to manufacturing techniques	2	3	Supplier using manufacturing process/equipments not up to date	Contractual obligation + annual benchmark Audit regularly Supply Chain management
	5	<b>Market price increases</b> The risk of trends, events or developments that may increase market prices in the supply market	7	4	High severity on SW; high potential risk on manpower & components (+/- 10%)	Contractual : negotiate fix prices or limit application of price increase based on they right index (using a max. or a shreshold level)
	6	<b>The risk of modification</b> The risk that a supplier is not committed to bear the cost of modification demanded by the end customer certification authorities and the BU design departments	7	6	Changes of specs & funct. that occur during the life cycle (high in bid & contract phase with Mol who wants changes for free!); lack of precise specs at the beginning of the project	Contractual : negotiate fix price incl. margin for customer/end-user changes/modifications (to be precised); Involve the supplier early in design phase; Internal: precise analysis of current and future certification needs
	7	<b>Price evolution risk</b> The risk that the supplier is not committed to comply with the customer requirements in terms of price index evolution (long term contracts)	6	5	Very important in Defence market; the sales accepts customer clauses in terms of price indexation not fitting with reality (internal problem)	Contractual : negotiate fix prices or limit application of price increase based on the right index (using ceiling or or threshold for applicability) to be first checked with Customer requirements
TRACT	8	<b>Termination of contract</b> The risk that a termination cases are not covered according to end-customer requirements.	5	6	Equipments, stock ... couldn't be re-used or re-sold	Contractual : flowdown of the termination clauses; share costs recovery

# Contract clause database:

20 October 2011

EADS has developed a contract clause database structured along the risk sharing elements

**EADS** ROM Input Vers. 1.3 (Last change: 14.01.2011)

Risk Sharing Elements:

Material categories:

Copy to Contract | Copy to Contract all | Reset copied elements | Export Contracts

Risk Sharing Elements	Copy to C...	Link	Material ...	Comment
00. How to use/word of caution	✓			No
01. Compliance with commercial require	✓			Yes
02. Risk Management capability	✓			Yes
03. Repair capabilities customer suppor	✓			Yes
04. Non Recurring Cost	✓			Yes
05. Lead time	✓			Yes
06. Order volume and -mix requirements	✓			Yes
07. Termination	✓			Yes
08. Management vision	✓			Yes
09. Licenses Import/Export controls	✓			No
10. Continuous improvement to ensure t	✓			Yes
11. Design price competitiveness	✓			Yes
12. Competition and manufacturing cost	✓			Yes
13. Currency Risk				Yes
14. Market price increases	✓			No
15. Offset and sales promotion	✓			Yes
16. Obsolescence	✓			Yes

## Summary/conclusion:

- The Aerospace Industry is exposed to typical and specific risks generated by customer contracts
- EADS has a process in place to share these risks (but also opportunities) with suppliers
- This process is managed by Corporate Sourcing (Tools and training)
- As business situations and challenges vary significantly, there are no standard EADS risk sharing contracts but recommended clauses available
- The system is flexible but builds on expertise and common tools

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